



Customer Participation Agreement

Homeowner Tenant (Homeowner information required below)

Form fields for customer information: (Print/Type Customer First & Last Name), (Customer Street Address), (City), (State), (Zip Code), (Customer Phone Number), (Customer Email Address)

Form fields for tenant information: If tenant, please provide homeowner information: (Homeowner First & Last Name), (Homeowner Street Address), (City), (State), (Zip Code)

Customer Utility Supplier(s)

Must provide heating and electric supplier account numbers below.

Heating section with radio buttons for Elizabethtown Gas, New Jersey Natural Gas, South Jersey Gas, PSE&G, and Deliverable Fuel Co. (Propane/Oil)

Electric section with radio buttons for Atlantic City Electric, JCP&L, Orange & Rockland Electric, PSE&G, and Municipal Electric Co. (Electric Co Name, Account No.)

This Customer Participation Agreement ("Agreement") sets forth the proposal for the undersigned utility customer ("Customer") to participate in the South Jersey Gas Home Performance with ENERGY STAR ("HPwES") Program...

South Jersey Gas or its Program Implementers will inspect a sample of jobs under the Program to ensure quality, consistency and Program compliance (including adherence to BPI health and safety standards).

TERMS AND CONDITIONS APPLICATION: The online application for the Project and any required additional documentation, including the homeowner-contractor contract agreement, must be filled out completely, truthfully and accurately by the Participating Contractor.

ELIGIBILITY: The Program is only valid for South Jersey Gas customers with residential accounts who have applied through the Program. Customers applying for Rebates must have completed a comprehensive home energy audit through the Program within 1 year prior to the Project commencement.

APPROVAL, VERIFICATION AND INSPECTION: Any contracted work scope must be derived based on an eligible Audit and corresponding findings. Prior to any payment of Rebates, South Jersey Gas reserves the right to verify sales transactions. Participant's HPwES contractor will verify that an Audit was conducted within 1 year of the Project commencement and that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements. Contractor is responsible for any applicable permits as required by aforementioned codes/laws. Outdoor temperatures may affect this verification process. Participant's home may also be selected for a quality control post-installation inspection by South Jersey Gas. No warranty is implied by this inspection.

PROOF OF PURCHASE: In order to qualify for a Rebate, a copy of a contract agreement for eligible HPwES measures between the homeowner and a participating HPwES contractor must be submitted to the Program as proof of purchase. The contract copy must include a detailed scope of work indicating insulation levels (including area treated), infiltration reduction, duct sealing, HVAC improvements (type, make, model and serial numbers), lighting, water heating measures (type, make, model and serial numbers), applicable pricing per measure, home location and the date of contract.

HEALTH AND SAFETY: If any health and safety issues were found at the time of qualifying Audit or thereafter, requiring remediation prior to an HPwES Project, a HPwES Participating Contractor must verify that the proper remediation has been completed prior to starting the recommended HPwES work. If any health and safety issue is found at the time of test-out, the Project will not be considered complete until the Participating Contractor submits documentation that the proper remediation of the health and safety issue has been completed.

RIGHT TO REFUSE: Contractor has the right to refuse service or end the delivery when confronted by a Customer acting inappropriately or when facing a situation deemed potentially unsafe or harmful to health or well-being. "Inappropriate" includes, but is not limited to, the following: unreasonable demands for service, personally threatening or offensive language, threatening or erratic behavior and personal contact. Participating Contractor reserves the right to exclude any premises, or vicinity therein, deemed potentially unsafe or harmful to health or well-being.

PAYMENT: Please allow up to 6–8 weeks for Rebate payment. Payment processing may take longer if information is missing on the application or required documentation is incomplete or erroneous. Rebate check will be issued to the South Jersey Gas account holder; unless Customer assigns rebate directly to Participating Contractor.

ADDITIONAL FEES: You should consult with your Participating Contractor as to whether there are any additional costs. Please discuss these additional costs, if any, with your auditor/contractor before you sign agreements to begin any rebate-eligible work.

TAX LIABILITY: South Jersey Gas will not be responsible for any tax liability that may be imposed on the Customer because of the payment of Rebates. Please contact your tax advisor for more information.

FACSIMILE/SCANNED: Facsimile (fax) transmission of any signed original document, and the retransmission of any signed facsimile transmission, shall be the same as delivery of the original signed document. Scanned original documents transmitted to South Jersey Gas as an attachment via electronic mail shall be the same as delivery of the original signed document. At the request of South Jersey Gas, participant shall confirm documents with a facsimile transmitted signature or a scanned signature by providing the original document.

ENDORSEMENT: South Jersey Gas does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this program.

INFORMATION RELEASE: Customer agrees that South Jersey Gas may include Customer's name, South Jersey Gas services and resulting energy savings in reports or other documentation submitted to South Jersey Gas and their designees, the New Jersey Board of Public Utilities, as well as their other New Jersey investor-owned utilities and their designees. South Jersey Gas will treat all other information gathered in evaluations as confidential and report it only in the aggregate.

LIMITATION OF LIABILITY: All parties acknowledge and agree that South Jersey Gas' liability is limited to paying the incentive specified. The parties agree that South Jersey Gas and its Implementation Contractors are not liable for any losses, harms or damages of any nature, whether direct, indirect, incidental, special or consequential, in any way connected with or resulting from services provided by this Program or participation therein, including any damages relating to safety, health or well-being. All parties release South Jersey Gas and its Implementation Contractors, their parent and affiliated companies and each of their respective officers, directors, employees, agents and representatives, successors and/or assigns and agree to save each of them harmless from any claim

for injury to persons, including death, or damage to physical and personal property and for all expenses (including attorney's fees and costs) in any way arising from or relating to the Program.

WARRANTIES: SOUTH JERSEY GAS DOES NOT WARRANT THE INSTALLATION OR PERFORMANCE OF MEASURES OR INSTALLED EQUIPMENT EXPRESSLY OR IMPLICITLY. South Jersey Gas makes no warranties or representations of any kind, whether statutory, expressed, or implied, including without limitation, warranties of merchantability or fitness for a particular purpose regarding any energy efficiency measure provided by a manufacturer or vendor. Contact your contractor for details regarding equipment/measure performance and warranties. South Jersey Gas and its Implementation Contractors provide no warranties regarding safety, health or well-being.

PROPERTY RIGHTS: Customer represents that it has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord's consent has been obtained.

ENERGY SAVINGS AND EVALUATION: South Jersey Gas reserves the right to require evaluation, measurement and verification (EM&V) tasks with all participants, performed by South Jersey Gas or its EM&V vendor. EM&V may include Customer surveys, site visits to verify equipment installation and other data gathering, and the use of Customer energy use and billing information. South Jersey Gas or its EM&V vendor will notify the Customer if surveys or on-site visits are required. EM&V tasks may be performed for up to four years following Program participation. By participating in the Company's energy efficiency and peak demand reduction programs, Customers agree their electric utility will maintain ownership of all Capacity Rights from electric savings measures, which refers to the demand reduction associated with any energy efficiency and peak demand reduction measure for which incentives were provided by the Company. Your electric utility will aggregate these energy efficiency demand reduction attributes into the PJM capacity market as appropriate, with proceeds being used to reduce Customers' costs for the programs.

CONFIDENTIALITY: Customer shall consider all information furnished by South Jersey Gas to be confidential and shall not disclose any such information to any other person, or use such information itself for any purpose other than in connection with the Program, without South Jersey Gas' prior written consent; provided, however, either Party may disclose such information as may be required to be disclosed by law or court order from a court of competent jurisdiction, and provided further that, unless otherwise prohibited by law, the Party whose information is required to be disclosed shall be given reasonable time to take legal action to seek appropriate protection. Customer expressly understands and agrees that South Jersey Gas is required to report to New Jersey regulators on a periodic basis all Program data, including Customer-specific information ("Regulatory Reporting") as well as to prepare and submit to New Jersey regulators a Program evaluation report (the "Program Evaluation Report"). Customer expressly further understands and agrees that both the Regulatory Reporting and the Program Evaluation Report may specifically identify Customer as a Program participant by name and address, and may identify the energy and cost savings estimates for Customer's Project.

PARTICIPANT'S CERTIFICATION: By signing below, Customer certifies that it has authorized the installation of the measures detailed on the homeowner-contractor contract agreement and accompanying Post-Installation Test-Out Form, and that it has reviewed and understands the above Terms and Conditions for participating in South Jersey Gas' HPwES Program and receiving program Rebates.

CUSTOMER STATEMENT AND REBATE ASSIGNMENT: I certify that I have read, completed, and understood the information on this form. I hereby agree to make my house available to the HPwES Program for a quality control inspection if requested and I authorize the Customer Utility Suppliers named above to release information to South Jersey Gas, or its designee, to evaluate my energy use in order to identify potential and actual energy savings. Furthermore, I understand that the Participating Contractor is an independent contractor. South Jersey Gas does not endorse or recommend any particular contractor and contractors are not employees or agents of South Jersey Gas. Contractors will perform work according to their own means and methods of work, and the Designate Contractor is not subject to the control or supervision of South Jersey Gas.

The South Jersey Gas Home Performance with ENERGY STAR Rebate Application cannot be processed unless the online rebate application is complete, and all supporting documentation has been submitted online by the participating HPwES contractor. I also hereby agree that the Rebate will be paid to the appropriate party I selected below. The South Jersey Gas HPwES Program requires that the cash back rebate for each project be assigned according to the project incentives elected. Please discuss the following options with your Participating Contractor and **ONLY select one choice:**

Cash back rebate is to be paid directly; (Select one only; sign and date next to your ONE choice)

- **To me, the Customer.** _____
Signature of Customer *Date*
- **To my Contractor** noted below..... _____
Signature of Customer *Date*

[Check only if the following applies:] I am affiliated with a contractor that performed work on my South Jersey Gas HPwES Program project or I am affiliated with a company that performs services for the South Jersey Gas HPwES Program. As such, I acknowledge that I will be required to have a field inspection performed on my home.

CONTRACTOR STATEMENT: I certify that, if old equipment has been replaced, the replaced equipment has been recycled according to the laws of the State of New Jersey. By signing below I attest that all information contained herein is accurate to the best of my knowledge:

X _____
Signature of Contractor *Date*
